



## Driving Impact of the NQF-Endorsed™ Safe Practices for Better Healthcare

### Free Webinars and Workshops

Join free national webinars and workshops that will equip you to fully implement the new National Quality Forum (NQF)-Endorsed™ Safe Practices AND optimize your Leapfrog Survey submissions.

Leaders from the Centers for Medicare & Medicaid Services (CMS), The Joint Commission, The Leapfrog Group, the Institute for Healthcare Improvement (IHI), the Agency for Healthcare Research and Quality (AHRQ), and subject matter experts will help you understand how to accelerate adoption.

### Monthly Webinar Series:

Throughout 2008, monthly webinars will be held to help healthcare organizations accelerate adoption and performance improvement through the Safe Practices.

Each 90-minute session will be composed of a 30-minute briefing regarding practices and Leapfrog Survey questions, a 30-minute round-table discussion of implementation issues, and a 30-minute Q&A period.

### National Workshops

Offered quarterly. Check the SafetyLeaders Website for the next scheduled workshop.

<http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=0>

**Registration:** Go to [www.SafetyLeaders.org](http://www.SafetyLeaders.org) to sign up for webinars and workshops.

**Note:** For topic list and audio files of past webinar/workshop sessions, go to SafetyLeaders Webinar & Workshop Information page:

<http://www.safetyleaders.org/pages/workshopsWebinars.jsp>

**Questions about the Webinars or Workshops? Need technical assistance with registration?** Email [katie\\_hartsell@tmit1.org](mailto:katie_hartsell@tmit1.org) or call 512-457-7654 between 9:00 AM and 4:30 PM CT.

\*\*\*This webinar session has ended. Go to SafetyLeaders Webinar & Workshop Information page to access the audio and presentation files:  
<http://www.safetyleaders.org/pages/workshopsWebinars.jsp?step=2>

### Webinar Series Agenda:

#### Special Series Topic, February – June 2008

#### Improve Your Hospital's Strategy for Preventing

- **Healthcare-Associated Infections**
- **Venous Thromboembolism and**
- **Anticoagulant Medication Errors**

#### Facilitators

- **Hayley Burgess, PharmD, BCPP:** Director, Performance Improvement: Measures, Standards, and Practices, TMIT
- **Charles Denham, MD:** Chairman, TMIT; Chairman, Leapfrog Safe Practices Program; Co-chairman, NQF Safe Practice Consensus Committee

#### February 25, 2008, 1:00 PM - 2:30 PM ET\*\*\*

- **Are You Preventing Surgical-Site Infections? No Outcome, No Income** (Practice 21)
  - **Dale W. Bratzler, DO, MPH:** QIOSC Medical Director, Oklahoma Foundation for Medical Quality
  - **Frances A. Griffin, RRT, MPA:** Director, The Institute for Healthcare Improvement
  - **Kathy Haig, RN:** Corporate Patient Safety Officer, OSF Healthcare System

#### March 5, 2008, 1:00 PM - 2:30 PM ET\*\*\*

- **Preventing Venous Thromboembolism (VTE) and Improving the Safety of Anticoagulation Therapy** (Practices 28-29)
  - **Dale W. Bratzler, DO, MPH:** QIOSC Medical Director, Oklahoma Foundation for Medical Quality
  - **Michael P. Gulseth, PharmD, BCPS:** Assistant Professor/Clinical Pharmacy Specialist, University of Minnesota College of Pharmacy, Duluth/Saint Mary's Medical Center

#### April 8, 2008, 3:00 PM - 4:30 PM ET\*\*\*

- **MRSA: For the Birds, or Pandemic Potential?** (New Safe Practice for 2009)
  - **Cheryl Ann Creen, RN, MSN:** MRSA Prevention Coordinator, VA Pittsburgh Healthcare
  - **Candace Cunningham, RN:** MRSA Prevention Coordinator, Acute Care, VA Pittsburgh Healthcare System
  - **Jane Englebright, PhD, RN:** Chief Nursing Officer, Vice President Clinical Services Improvement, HCA
  - **Jason Hickok, MBA, RN:** Director, Critical Care & Infection Prevention, Clinical Services Group, HCA

#### May 14, 2008, 1:00 PM - 2:30 PM ET

- **Safer Critical Care: Resources to Prevent Ventilator-Associated Pneumonia (VAP) and Central Venous Catheter-Associated Bloodstream Infections (CVC-BSI)** (Practices 19-20)
  - **Joan Reischel, RN, BSN, CCRN:** Clinical Coordinator, Critical Care, The Medical Center of Aurora
  - **Tom Talbot, MD, MPH:** Assistant Professor of Medicine and Preventive Medicine, and Chief Hospital Epidemiologist, Vanderbilt University School of Medicine
  - **Richard J. Wall, MD, MPH:** Pulmonary, Critical Care, & Sleep Medicine, Southlake Clinic, Valley Medical Ctr, Renton, WA

#### June 3, 2008, 1:00 PM – 2:30 PM ET

- **The Price of Urinary Tract Infections: Deal or No Deal?**
  - **David Classen, MD:** VP, Leader of safety and quality of healthcare initiatives, First Consulting Group; Associate Professor of Medicine and Consultant, Infectious Diseases, University of Utah School of Medicine
  - Check back for updates



## Driving Impact of the NQF-Endorsed™ Safe Practices for Better Healthcare

### Faculty

- **Peter Angood, MD:** VP, The Joint Commission; Chief Patient Safety Officer, Joint Commission International Center for Patient Safety
- **Leah Binder, MA, MGA:** CEO, The Leapfrog Group
- **Dale W. Bratzler, DO, MPH:** QIOSC Medical Director, Oklahoma Foundation for Medical Quality
- **Hayley Burgess, PharmD, BCPP:** Director, Performance Improvement: Measures, Standards, and Practices, TMIT
- **Carolyn M. Clancy, MD:** Director, Agency for Healthcare Research and Quality (AHRQ)
- **David Classen, MD:** VP, Leader of safety and quality of healthcare initiatives, First Consulting Group; Associate Professor of Medicine and Consultant, Infectious Diseases, University of Utah School of Medicine
- **Michael R. Cohen, RPh, MS, ScD:** President, Institute for Safe Medication Practices (ISMP)
- **Janet M. Corrigan, PhD, MBA:** President and CEO, National Quality Forum (NQF)
- **Cheryl Ann Creen, RN, MSN:** MRSA Prevention Coordinator, VA Pittsburgh Healthcare System
- **Candace Cunningham, RN:** MRSA Prevention Coordinator, Acute Care, VA Pittsburgh Healthcare System
- **Jane Englebright, PhD, RN:** Chief Nursing Officer, Vice President Clinical Services Improvement, HCA
- **Thomas H. Gallagher, MD:** Associate Professor of Medicine and Medical History & Ethics at the University of Washington
- **Lillee Smith Gelinias, RN, MSN, FAAN:** VP and Chief Nursing Officer, VHA Inc.
- **Frances A. Griffin, RRT, MPA:** Director, The Institute for Healthcare Improvement (IHI)
- **Michael Gulseth, PharmD, BCPS:** Assistant Professor, University of Minnesota College of Pharmacy
- **Kathy Haig, RN:** Corporate Patient Safety Officer, OSF Healthcare System
- **Jason Hickok, MBA, RN:** Director, Critical Care and Infection Prevention, Clinical Services Group, HCA
- **David Hunt, MD, FACS:** Chief Medical Officer, Office of Health Information Technology Adoption, Office of the National Coordinator for Health IT, U.S. Dept. of Health and Human Services (HHS)
- **Gladstone McDowell, MD:** Director, TMIT Pain Management Task Force
- **Justine Medina, RN, MS:** Director, Professional Practice and Programs, American Association of Critical-Care Nurses (AACN)
- **Gregg S. Meyer, MD, MSc:** Medical Director, Massachusetts General Hospital Physicians Organization; Co-chairman, NQF Safe Practices Program
- **Moose Millard:** TMIT Culture and Teamwork Task Force member; former pilot leader, Southwest Airlines
- **Denise Murphy, MPH, BSN, RN, CIC:** VP Safety & Quality, Barnes Jewish Hospital, St. Louis, MO
- **Joan Reischel, RN, BSN, CCRN:** Clinical Coordinator, Critical Care, The Medical Center of Aurora
- **Ann Rhoades:** CEO, CARELeaders; JetBlue co-founder; Southwest Airlines "People Leader"
- **Tom Talbot, MD, MPH:** Assistant Professor of Medicine and Preventive Medicine, Chief Hospital Epidemiologist, Vanderbilt University School of Medicine
- **Janet E. Tuttle-Newhall, MD:** Assistant Professor of Surgery, Department of General Surgery, Duke University School of Medicine
- **Richard J. Wall, MD, MPH:** Pulmonary, Critical Care, & Sleep Medicine, Southlake Clinic, Valley Medical Center, Renton, WA
- **Charles Denham, MD:** Chairman, TMIT; Chairman, Leapfrog Safe Practices Program; Co-chairman, NQF Safe Practice Consensus Committee

## The Mission: Build Your Accelerator Plan

Our series is built around fast-track engagement and development of those in your organizations who need to drive adoption of the NQF-Endorsed™ Safe Practices.

Our webinar and workshop speakers will not only address “what” needs to be done, but also focus on the most important “how” and the “who.” This series is specifically designed to give you the tools to accelerate adoption of the Safe Practices.

Engagement in this series will help you equip the key people in your organization who will drive successful adoption of the Safe Practices. You will be provided with strategies and tactics to lead your team. There are new, clear roles and responsibilities for leaders at every level, as noted below.

The sources for concepts, tools, and resources will be identified to help hospital teams hit the ground running. Special attention is given to new revisions of the current Safe Practices, as well as those that are brand-new.

### Safe Practices and Key Leaders

#### Creating and Sustaining a Culture of Patient Safety

- CEOs, Chief Nursing Officers, and Chief Medical Officers
- Patients and Consumer Advocates
- Quality & Performance Improvement Leadership
- Patient Safety Officers
- Hospitalists
- Risk Management Leaders
- Education & Development Leaders



#### Informed Consent and Disclosure Practices

- Administrative Leadership
- Risk Management and In-house Counsel
- Nursing Leadership
- Patient Relations/Ombudsman Representatives



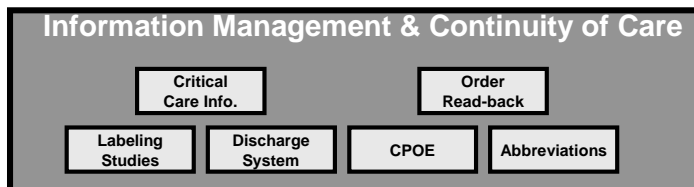
#### Workforce Practices

- CNOs, Nursing Directors/Managers
- Med/Surg, Specialty Care, ICU, ED, OR Staff Nurses
- Human Resources Leaders, Patient Care Services, Administrative Leaders
- Intensivists
- Patient Care Services Staff Representatives
- Clinical Education and Staff



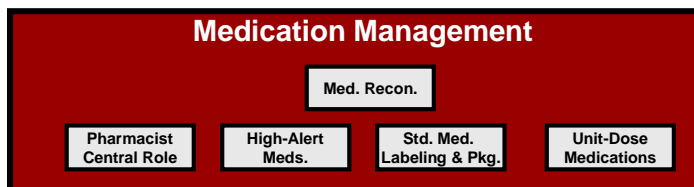
#### Information Management and Continuity of Care

- Health Information Management Director
- Radiology Director
- Laboratory Director
- Clinical Decision Support Staff
- IT Leaders
- Nursing Representatives
- Case Management and Discharge Planners



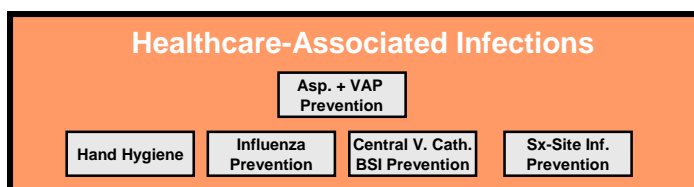
#### Medication Management Practices and Systems

- Pharmacy Directors
- Clinical Pharmacists
- Staff Nurse Representatives
- Pharmacy and Therapeutics Chairmen
- Patient Care Services Administrative Leaders



#### Healthcare-Associated Infections Prevention

- Infection Control Committee Chairmen
- Infection Control Coordinators
- Employee Health Leaders
- Surgeons, Intensivists, and Physician Leaders
- Respiratory Therapy Leaders and Personnel



#### Condition- & Site-Specific Practices

- Physician Champions
- Pharmacists
- OR Directors
- Radiology Directors
- Nursing Representatives
- Skin Integrity Nurse Specialists

